# 5065 Decision

### (a)

Section 5065@ Decision

The administrative law judge shall promptly issue the decision, and the agency shall promptly serve it.

# (b)

The decision shall set forth the issue, the findings of facts, the reasons for decision, the decision, and the date served.

### (c)

The findings of facts shall be based exclusively on the evidence of record in the proceeding and on matters officially noticed in the proceeding.

### (d)

If a factual determination is based substantially on the credibility of a witness, the reasons for the decision shall identify any specific evidence of the observed demeanor, manner, or attitude of the witness that supports the determination.

#### (e)

A penalty may not be based on a guideline, criterion, bulletin, manual, instruction, order, standard of general application, or other rule subject to Chapter 3.5, commencing with section 11340, of Part 1 of Division 3 of Title 2 of the Government Code, unless it has been adopted as a regulation pursuant to that chapter.